

June 22, 2021  
NTT Advanced Technology Corporation

## "WinActor Talk Option ", chat service extension of WinActor® RPA tool, is now on sale

- **Achieve collaborative work (Digital Co-Working) through dialogue between people and RPA robots**

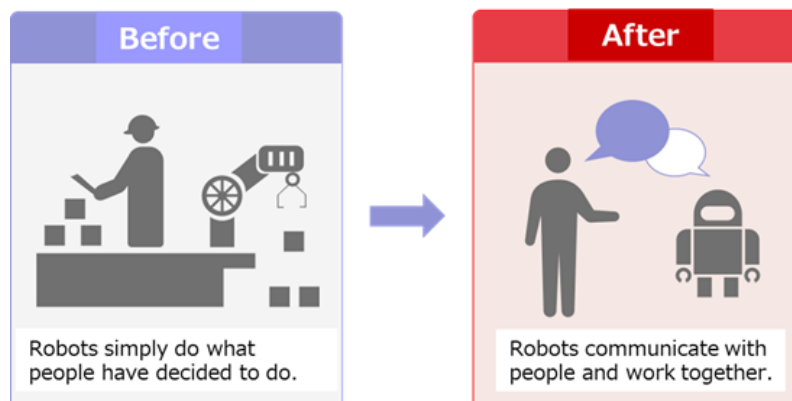
NTT Advanced Technology Corporation ("NTT-AT", Headquartered in Kawasaki-shi, Kanagawa, Japan; President and CEO: George Kimura) has announced that "WinActor Talk Option", an extension of WinActor® RPA that is easy for anyone to use will be on sale from June 25th for global market.

"WinActor Talk Option" is a chat service that realizes expansion of business process automation and "New Work Style". Collaboration between people and WinActor® (Digital Co-Working) can be easily realized with no code. "WinActor Talk Option" is a chat service that incorporates human interaction into WinActor®'s processing flow, and WinActor® continues processing by asking the user for instructions when human judgment is required. The users do not need to be in front of the terminal, and can respond with a tablet terminal such as a smartphone wherever they are. With the "WinActor Talk Option", the scope of conventional RPA processing is expanded to non-standard tasks, thus the service area of RPA application can be further expanded.

By combining technologies such as WinActor® RPA and AI, NTT-AT will promote customers' DX, and further contribute to the "New Work Style" and operational efficiency in the "With COVID-19 era".

### Concept

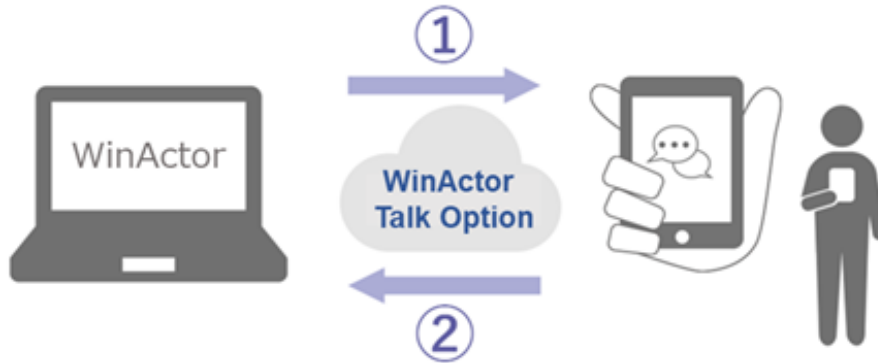
"WinActor Talk Option" is a chat service that realizes expansion of business process automation and "New Work Style". It enables collaborative work (Digital Co-Working) through dialogue between people and WinActor®.



## Features

### Feature 1: WinActor® operation with chat

Connect WinActor® with various apps (Slack ® and Microsoft Teams ®) to control WinActor® interactively.



#### ① Instruction confirmation message from WinActor® to user

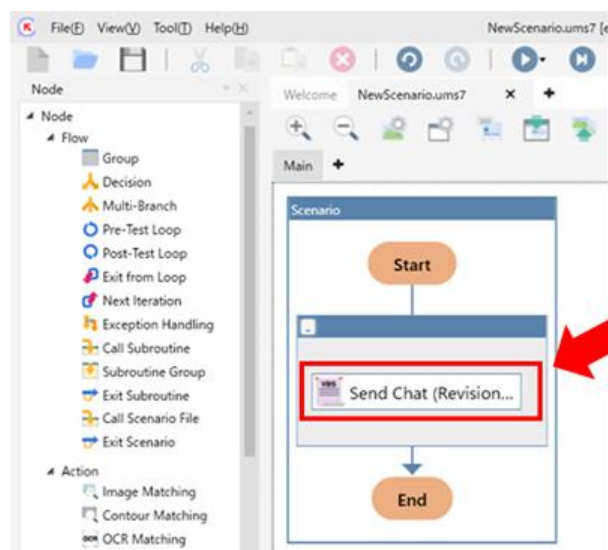
WinActor® will send the user a chat message confirming the execution status (text, image files, etc.) and the next task, via the “WinActor Talk Option” server on the cloud.

#### ② User's instructions to WinActor®

By tapping the work selection button in the received message, the “WinActor Talk Option” server in the cloud will give WinActor® timely instructions and perform the work on behalf of the user.

### Feature 2: Easy setting in just 10 minutes

Following the user-friendly features, WinActor® will be able to interact with users in just 10 minutes with easy setup. For example, the user can use “WinActor Talk Option” with no code just by adding a library for chat to the scenario when an error occurs.

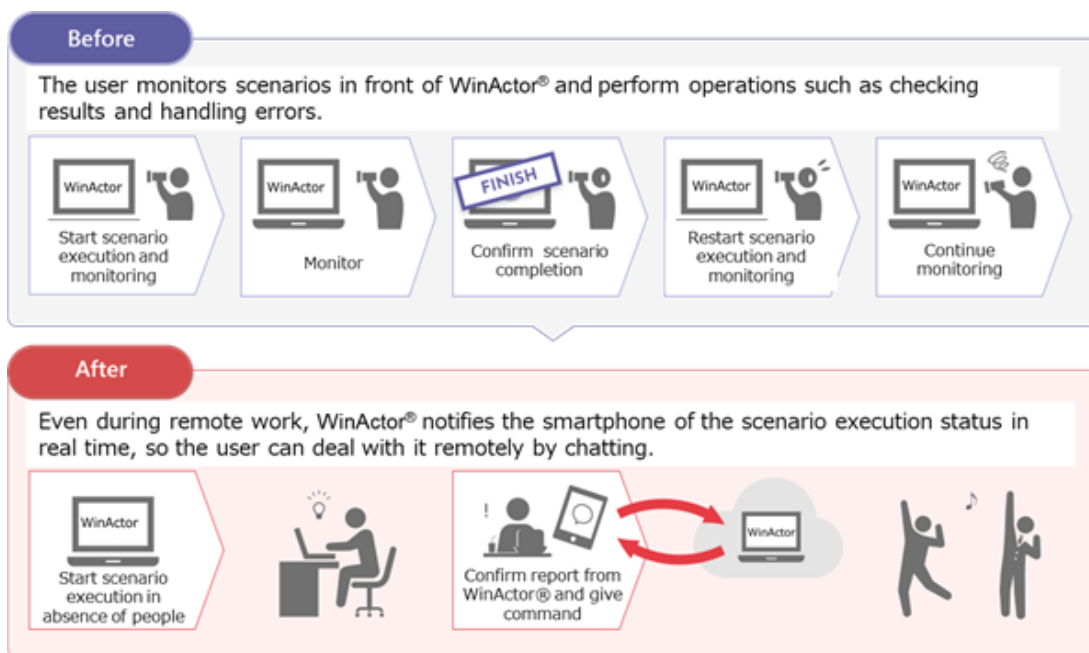


[Example of adding a chat library to the WinActor® scenario]

## Usage Example

**Before** : In work operations such as system operation, the user needs to monitor in front of the terminal in preparation for judgment during scenario execution or error occurrence. After seeing the result of the scenario, the user executes another scenario and performs operations such as error handling.

**After** : WinActor® can report to the user by chat at any point during the scenario execution. The user can receive reports and direct the next actions, wherever the user is located or while working remotely.



[Example of business automation by RPA during remote work]

## About WinActor®

WinActor® is an RPA product commercialized by NTT-AT based on the technology researched and developed by NTT Laboratories held by Nippon Telegraph and Telephone Corporation (NTT), a global ICT service provider based in Japan..

It records and automates various PC operations performed by Windows® applications and Web applications as "scenarios". It enables to accurately reproduce routine repetitive work and work that handles a large amount of data. Furthermore, without modifying the existing system, it is possible to automate complicated operations and data input across multiple systems that have been performed manually, leading to significant improvements in efficiency, quality, and cost. WinActor® is attracting attention as a tool that contributes to work style reform and operational efficiency of companies, and has been introduced by more than 6,000 companies in a wide range of industries from finance to logistics and retail. In addition to large companies, the number of users continues to increase in small and medium-sized companies and local governments.

**Contact point for inquiries about this product:** Global Business Headquarters  
NTT Advanced Technology Corporation

Inquiry Form

[https://www.ntt-at.com/guide/general.html?title=WinActor.](https://www.ntt-at.com/guide/general.html?title=WinActor)